



# COMMUNIQUE

## Temporary Disruption of Services

MauBank hereby informs its valued customers and the general public that the Bank is currently experiencing a system issue intermittently affecting access to the following services:

- Email
- Website
- Internet Banking
- Mobile Banking

Our technical teams are actively engaged in resolving this issue with the utmost urgency to restore normal operations at the earliest possible time. Further updates will be communicated once services have been fully reinstated.

During this period, customers are encouraged to make use of our **Business Centres** across the island for any assistance or transactions related to services that are currently unavailable online.

**Corporate and International Banking** customers are kindly requested to liaise directly with their respective Relationship Managers for continuity of service and transactional support.

For any other queries or assistance, our Contact Centre remains operational and may be reached on **405 9400 (24/7)**.

Our ATMs remain fully operational.

MauBank extends its sincere apologies for any inconvenience caused and appreciates the understanding and patience of its customers during this time.

**The Management**  
**MauBank Ltd**  
**7 October 2025**



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